

# RETURN ENQUIRY

RETURN ENQUIRY			
DATE		RETURN NUMBER	
CUSTOMER NUMBER			
CUSTOMER		VALIDITY	

PRODUCT NUMBER	COLOUR	SIZE	DESCRIPTION	QUANTITY	INVOICE NUMBER	REASON FOR PRODUCT RETURN

RETURN ADDRESS; SVERIGESVEJ 11, PORT 8 ; 6100 HADERSLEV, DENMARK	
RETURN NUMBER	
PLEASE WRITE THE RETURN NUMBER ON THE BOX	

- Goods sold more than six months ago cannot be returned
- Goods must always be returned in consultation with external sales representatives
- A return number must be obtained from customer service
- Only 100% sellable goods in unopened packaging may be returned
- A delivery note or invoice must always be included
- Shipping costs will not be refunded
- A 20% charge will be deducted to cover return costs. This also applies to samples being returned
- Goods which are returned without prior agreement will be returned at the customer's expense
- The returned goods form must be completed – the form can be downloaded at <http://f-engelonline.com/en> or obtained from customer service on +45 7422 3515/3517.

RETURN REQUESTED BY			
E-MAIL		PHONE	