

RETURN ENQUIRY

Please note: Goods delivered outside Europe cannot be returned. If you have any questions, please contact Return and complain department.

RETURN ENQUIRY			
DATE		RETURN NUMBER	
CUSTOMER NUMBER			
CUSTOMER		VALIDITY	

PRODUCT NUMBER	COLOUR	SIZE	DESCRIPTION	QUANTITY	INVOICE NUMBER	REASON FOR PRODUCT RETURN

RETURN ADDRESS; SVERIGESVEJ 11, PORT 4; 6100 HADERSLEV, DENMARK	
RETURN NUMBER	
PLEASE WRITE THE RETURN NUMBER ON THE BOX	

- Goods sold more than six months ago cannot be returned.
- Goods must always be returned in consultation with external sales representatives or the Return and complain department.
- A return number must be obtained from the Return and complain department.
- Only 100% sellable goods in unopened packaging may be returned.
- A delivery note or invoice must always be included.
- Shipping costs will not be refunded.
- A 20% charge will be deducted to cover return costs.
- Goods which are returned without prior agreement will be returned at the customer's expense.
- The returned goods form must be completed – the form can be downloaded at <https://b2b.engel.eu> or obtained from the Return and complain department.

Return and complain department
Email: return@engel.eu
Tel: + 45 74 22 36 68

RETURN REQUESTED BY			
E-MAIL		PHONE	